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SEVIS II
Customer Account Setup

NAFSA Annual Conference
Kansas City, MO
May 30 – June 4, 2010

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Next at NAFSA National…

Wednesday

- SEVP Recertification, 8:00 – 9:15 am
- A Dialogue With the Student and Exchange Visitor Program, 1:45 – 3:00 pm
- SEVIS II: Transition Planning, 3:45 – 5:00 pm
- Intensive English Programs: A Dialogue with U.S. Government Officials, 3:45 - 5:00 pm

Thursday

- SEVIS II: Changes to the I-17, 5:15 – 6:30 pm

Friday

- SEVIS II: Concepts, Reporting, Searching, and Alert Lists, 7:00 – 8:00 am
- SEVIS II: Data Migration and the New Rules for Names, 2:45 – 4:00 pm

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Agenda

- Purpose/Objectives
- Customer Account Basics
  - Who needs one?
  - When will customer accounts be created?
  - How long will it take?
- Account Setup Process for IOC
- Discussion

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Purpose/Objectives

- Supports the DHS initiative of one person – one record
- Facilitates better decisions by having complete FMJ history
- Enables nonimmigrant access

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Customer Account Basics (cont.)

Nonimmigrant accounts:

- Students and exchange visitors
- Spouses and dependent children
- Account representatives (where applicable)

Institutional accounts:

- DSOs
- Head of School
- Attorney (optional)
- Payer (optional)

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Customer Account Basics (cont.)

- **SEVIS II is being unrolled in two phases**
  - Initial Operating Capability (IOC)
    - The initial release of SEVIS II. During IOC, records from SEVIS I will be migrated to SEVIS II and customer accounts will be created
  - Full Operating Capability (FOC)
    - SEVIS II is fully deployed and becomes the system of record
- **Current users will create accounts during IOC**
- **Community will be provided ample notice prior to start of IOC**

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Customer Account Basics (cont.)

Approximately 30 minutes

No fee involved

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Account Setup Process

1. Access SEVIS II public site to begin account setup process and enter required information
2. Associate and/or disassociate "Other" SEVIS I records, if necessary
3. Enter information to establish account and create user name, password, and three "golden" questions
4. Validate system-generated e-mail and receive IIN and access to customer account

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Nonimmigrant Accounts

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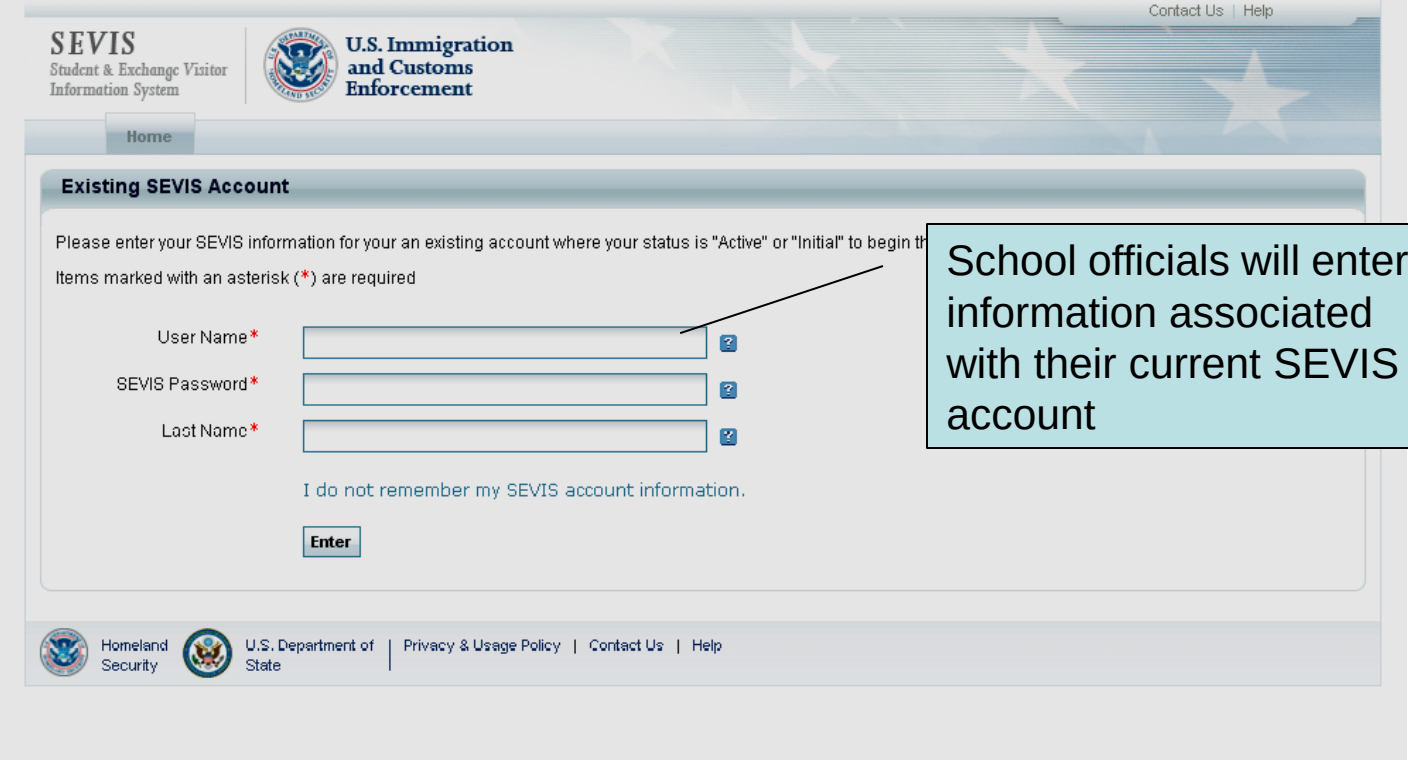
Institutional Accounts



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Record Matching

- **Some users have multiple SEVIS I records**
- **We have matched records for people with multiple SEVIS I records**
  - Based on name, DOB and COB
  - 100% matching not possible
  - Disassociating records allows users to disassociate unrelated records

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Associating Other SEVIS I Records

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Associating Other SEVIS I Records (cont.)

Users will be able to add other SEVIS I records if any are not included on the initial list of records to migrate

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Account Information

- **After validating SEVIS I records, a user proceeds to enter account information**
- **Nonimmigrant information will be pre-populated – official information will not**
- **Nonimmigrants will see and officials will enter:**
  - Biographical information – name, DOB, COC, COB, passport number
  - E-mail address(es)
  - Citizenship, passport and permanent residence information
  - Address – foreign address (if applicable), physical U.S. address, U.S. mailing address
    - System verifies U.S. addresses
- **All users will create:**
  - User name, password, three secret questions and PIN

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E-mail Validation

After completing the process, users will be taken to a confirmation screen and will receive an email to validate their primary e-mail address. You will only receive an IIN and access to your customer account after validating the primary e-mail.

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So You Have a Customer Account…Now What?

- Establishing the account allows you to create petitions for certification or applications for designation
- If you want to do more, you will have to be associated with a school and/or sponsor
- Nonimmigrants will not use their accounts until FOC

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Additional Information

1. **SEVP Web site (www.ice.gov/sevis)**
2. **SEVIS II Yahoo groups**
   - Join at http://groups.yahoo.com/group/sevisii
   - Yahoo e-mail address is not required
   - Free
   - Membership must be approved
   - Include your name, school, and role in your request
   - Includes e-mail list and a Web site with ability to post files, photographs, poll questions and more

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